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# Human Services Committee Minutes from Monday December 8th, 2008

### In Attendance:

Members:

Phil Smith DuPage County Community Services
Mike Sullivan Kane/Kendall Council of Mayors
Sheri Cohen Chicago Department of Public Health
Lynn O'Shea Association for Individual Development

Lorrie Lynn United Way of Metro Chicago

Janelle Brown RTA

Olympia Moy

Janna Stansell

Candace King

Center for Neighborhood Technology

Health and Medicine Policy Research Group

DuPage Federation on Human Services

Jim LewisChicago Community TrustLaurie DittmanMOPD, City of Chicago

Walt Meyers Northeast Illinois Area on Aging Daniel Strick CMAP Citizens Advisory Council

Tammy Wierciak Metropolitan Mayors Caucus/Council of Mayors

**Guest:** 

Lillian Lahr CTA

**CMAP Staff:** 

Russell Pietrowiak CMAP Staff
Bob Dean CMAP Staff
Ylda Pineyro CMAP Staff
Shana Alford CMAP Staff

### 1.0 Introductions

Those in attendance introduced themselves

### 2.0 Approval of November minutes.

The minutes for the November meeting were approved.

### 3.0 Comments from the Chair or Vice Chair

The only comment came from Tammy Wierciak who stated that the next programming committee meeting is scheduled for December 10<sup>th</sup> at 8:00am.

### 4.0 Human Services Updates

### 4.1 211 Strategy Research Paper

Shana Alford gave a power point presentation of the 211 strategy research paper that she wrote. The presentation and report can be viewed using the following link: http://www.cmap.illinois.gov/human\_services/minutes.aspx One committee member asked how people with disabilities access a 211 system. It was mentioned that 211 operators typically are highly trained and AIRS certified, which along with various technological enhancements make it easier to communicate with individuals with disabilities. Committee members also questioned the amount of savings that implementation of a 211 system might produce nationwide. The cost estimates that were displayed in the presentation were derived from a study conducted by the University of Texas at Austin. It was decided that using these figures would likely distract from the message of why 211 is beneficial. It was agreed that this particular reference would be removed from future presentations. Another question asked how a 211 database is kept up to date. The response by both staff and other committee members is that the process is very similar to what is done now for either existing information and referral systems or 411 or 911 systems. Updating a 211 system would be part of operating a 211 system and would be something that is done on a routine basis. Other comments were made regarding the length of the presentation and how it will be used. The goal is for the presentation to serve as a template from which specific presentation for different audience could then be created.

## 4.2 211 Update

The current status of 211 efforts was explained to the committee. Illinois is in the process of having three pilot 211 programs up and running in the next month. The systems are in place and ready to go but negotiations are still ongoing between the pilots programs and the state regarding a number of issues. Once those are resolved the pilot programs will implement a full marketing campaign. The three pilot programs are located in the East St. Louis area, the Quad Cities area, and Bloomington. The next step is to prepare for a statewide planning process. CMAP, the United Way of Illinois, and AIRS Illinois have all agreed to sponsor a statewide planning effort to be conducted by the United Way of America.

#### 4.3 Red Cross Presentation

The presentation by the Red Cross on their Regional Preparedness Initiative was postponed until the January meeting.

### 5.0 GoTo 2040 Plan Development

### 5.1 CMAP/CTT Partnership Update

Jim Lewis from the Chicago Community Trust provided a brief update of the activities that the lead agencies are currently undertaking. At this juncture most of the committees are either working producing a report on the current conditions

or are starting to develop strategies for the region. Likely starting in February some of the lead agencies may come to the committee to solicit feedback/discuss their topic with the committee.

#### 5.2 New Allies for Nature and Culture

Ylda Pineyro from CMAP described an event that was recently held at CMAP. At this event a variety of groups that traditionally would not have been part of a regional planning effort came together to discuss their vision's for the future of the region. This event is part of an effort by CMAP to include more people and groups in the development of the Go To 2040 planning process. One possible outcome from this event is that it is possible that some of the members of this effort will come to future Human Services committee meetings. More information about this effort can be found using the link below. http://www.fieldmuseum.org/ccuc/allies.htm

- 6.0 Other
  - 6.1 Illinois Group Home Settlement discussion.
- 7.0 Next Meeting (January 12<sup>th</sup> at 10:00am)
- **8.0 Adjournment:** The meeting adjourned at 11:30 a.m.